



Team success in a dynamic public sector environment -
We help you navigate the
TERRAIN

Hatfield House Facilitation uses a proven approach to help your team achieve and maintain success in today's dynamic public sector environment

Our **TERRAIN** model includes:

- review of the strategic and operational landscape
- engaging stakeholder feedback on team performance
- forecasting future skills needs
- building positive culture and behaviours.

With this action-oriented, staff-led approach, you'll develop your team's strengths and be able to communicate your value to leadership as a strong contributor to agency objectives.

TERRAIN includes all review, engagement and planning work undertaken by our lead facilitator, Joanne Smith, and a half or full-day workshop with your team. Outcomes are documented in a staff-led 12-month action plan focusing on enhancing performance and sustaining a positive culture.

TERRAIN has been used by the NSW Ministry of Health and Department of Customer Service, Local Governments and Non-Government Organisations.

For more information about tailored team development, contact

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About Joanne Smith

Joanne has an excellent reputation for providing specialist consultation, engagement and strategic expertise to public sector agencies.

Joanne draws on a wealth of public sector leadership experience having worked in senior positions in NSW Health and in a Minister's Office. Joanne understands the complex policy, delivery and governance environments of the public sector and has a deep knowledge of stakeholders and their agendas.

Joanne applies this experience to helping your team find its niche, create its own culture and drive performance.