

# An experienced facilitator for the Health System

- Engaging and consulting with stakeholders
- Working with governance groups

Joanne Smith is the lead facilitator at Hatfield House Facilitation, specialising in working with the Australian Government Department of Health, State and Territory Health Departments and NGOs to create conversations and connect ideas with stakeholders and governance forums.

Joanne tailors her facilitation methodology to suit the consultation purpose and audience. Using an engaging style Joanne can help to communicate key messages, elicit useful input, draw out differences productively, and use collaboration to articulate proposed approaches to complex issues.

- ✓ **Defining consultation purpose**
- ✓ **Agenda development**
- ✓ **Stakeholder analysis**
- ✓ **Facilitation methodology**
- ✓ **Risk management**
- ✓ **Documentation**
- ✓ **Pre-consultation interviews and briefing**
- ✓ **Venue and logistics**
- ✓ **Post-event follow up**

Joanne has worked with Health policy and program areas including aged care, mental health, population and public health, cancer control, tobacco control, integrated care, primary care, health workforce, regulatory services, strategic policy, and system reform.

## Recent projects for the Australian Government Department of Health

### *Engaging and consulting with stakeholders*

- National consultation roundtables for the Medical Research Future Fund.
- National consultation workshops for the Medicare Benefit Schedule Review on allied health, mental health, Indigenous health, nursing and midwifery, and woundcare.
- National workshop of program managers for Cancer Screening Programs.

### *Working with governance groups*

- Medical Research Future Fund Advisory Board and Mission Chairs Workshop.
- MBS Review Clinical Committees Chairs Forum.
- Clinical Advisory Group Forum for the National Bowel Cancer Screening Program.



**HATFIELD HOUSE  
FACILITATION**

*Creating conversations, connecting ideas*

## Need facilitation?

Hatfield House Facilitation has deep expertise working with internal and external stakeholders, governance groups and delivery teams, and a strong understanding of stakeholder agendas and responses. We know when consultation is required and can design a strategy that defines and addresses the purpose of consultation to deliver the consultation outcomes needed by decision-makers.

Our facilitation modes and methods include:

- in-depth interviews, focus groups, meetings, roundtables, workshops, and large forums
- to provide information, consult, collaborate and use cooperative effort and co-design
- with key stakeholders including community and consumers, peaks, experts and advisors, and delivery managers and agency executives.

*Facilitation strategy* – We'll help you to define the purpose and goal of consultation, analyse stakeholders to ensure the key informants are in the room, develop a structured agenda focused on outcomes, and determine the most effective facilitation methodology.

*Interviews and briefings* - We can hold pre-event interviews or briefings with opinion leaders and stakeholders whose views need to be drawn out to ensure we create a meaningful conversation with a shared goal.

*Co-facilitators* - Working with large groups, complex issues, or working with Indigenous and CALD communities, can require additional facilitation expertise. We have experience collaborating with co-facilitators to ensure you have the right capabilities in your room.

*Reporting* - We can deliver pre- and post-event documentation including background papers, workshop participants' packs and reporting of discussion themes and outcomes to support your consultation and engagement strategy.

**Joanne Smith**

**Hatfield House Facilitation**

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“Jo’s approach is engaging, considered and pragmatic. She has a deep understanding of the public system and the complexities of public health problems. This knowledge enables a fast start-up time for projects leading to efficient delivery.”



### About Joanne Smith

Joanne has an excellent reputation for providing specialist consultation, engagement and strategic expertise to public sector agencies.

Joanne draws on a wealth of public sector leadership experience having worked in senior positions in NSW Health and in a Minister's Office. Joanne understands the complex policy, delivery and governance environments of the public sector and has a deep knowledge of stakeholders and their agendas.

**Ask Joanne or download our free Facilitation Guide from [www.hatfieldhousefacilitation.com.au](http://www.hatfieldhousefacilitation.com.au) which outlines the Hatfield House Facilitation approach to holding a successful event.**